



*Frank Hanna, D. Med.*

E-mail address [frank@mediationagency.com](mailto:frank@mediationagency.com)

Web Site: <http://www.mediationagency.com>

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## **Professional Career Overview**

Frank Hanna brings a substantial level of experience to the world of Conflict Resolution. He has been one of Ireland's most prominent lawyers for over 30 years specialising in personal injury law, commercial law, employment law and property related law. From the early 1980s and through the 1990s, Frank was the senior partner of Francis Hanna and Company, a leading law firm in Belfast, Northern Ireland. His academic study of conflict resolution was at Harvard Law School and Pepperdine University, Malibu in California.

Frank has also been a member of the Chartered Institute of Journalists since 1969 and has written and broadcast on a wide range of topics since then.

He was one of the founders of the Association of Personal Injury Lawyers (APIL) and served on its Board from its inception until 1999 when he resigned to follow his career in the USA.

His expertise in computer technology led to the incorporation of Merge Management Limited, a company specialising in the design and development of computer software for law firms. The Royal Bank of Scotland and the Scottish Law Society recognised his efforts in 1996 when his designs won the prestigious Legal office Innovation award. He has mediated some complex issues in this area.

He has served on the Board of numerous different companies, including The Ulster Symphony Orchestra and Maydown Precision Engineering; he is a past President of the Arizona Dispute Resolution Association and has served as a council member and director for the Mediators Institute of Ireland (MII).

He co-founded The Mediation Agency <http://www.mediationagency.com> to develop and expand a mediation-teaching programme throughout the United States and Europe.

Frank's reputation as a world-class mediator has been well deserved having been involved in many high profile cases both in the US and Europe. He was a contract mediator for the Equal Employment Opportunity Commission for six years.

In 2004 Frank's first book, Conflict Resolution and Mediation in the Real World, was published. It was well received by academics within the field of conflict resolution and mediation. It is thought to be the first book of its kind to be written from an autobiographical standpoint.

Read an excerpt from Frank's book by visiting the link below;  
<http://www.mediationagency.com/pdf/chapter%202.pdf>



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Resume of Frank Hanna, D. Med.

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Isle of Man, IM9 6HL

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## **Qualifications**

- Solicitor of the Supreme Court of Justice in Northern Ireland (retired)
- Doctor of Mediation (D.Med)

## **Education**

- University College Dublin,
- Incorporated Law Society of Ireland
- Queens University Belfast
- The Law Society of Northern Ireland
- Institute for Professional Legal Studies
- Harvard Law School
- Pepperdine University

## **Mediation Experience**

Frank Hanna has mediated over 2000 cases at the highest level in the United States, and globally. He was hired by the US Government as a contract mediator for six years as well as having a vibrant private practice throughout the USA and Europe. He has mediated cases that fall under the description of commercial, workplace, family, environmental, community, personal injury, discrimination and others.

## **Career Path and History**

Frank Hanna was a practicing solicitor for over 30 years in Belfast N Ireland. He developed a passion for mediation some 20 years ago when his firm led the way in a substantial class action suit for people suffering from noise induced deafness throughout industry in the UK and Ireland. As a result some 28,000 Industrial Deafness cases were processed.

Frank pursued his professional training in mediation at Harvard Law School and more recently in Pepperdine University in California.

From 1999 to 2005 Frank was one of only three independent mediators in Arizona and Utah under contract to the Equal Employment Opportunities Commission (EEOC), and has mediated hundreds of high profile workplace discrimination cases.

<http://www.mediationagency.com/pdf/im/referrals.pdf>

In 2003 Frank was the President of the Arizona Dispute Resolution Association (ADRA) in Arizona. In his capacity as President of ADRA, he introduced two major initiatives to Arizona; a programme that brought peer mediation to schools and a state-wide community mediation programme - both of which remain in operation today. Continuing his passion for raising the standards of mediation world-wide, Frank was a council member and director for the Mediators Institute of Ireland (MII) from 2005 until 2007.

Frank's remarkable teaching skill and innovative training style has been a source of inspiration for many students of mediation. In the USA The Mediation Agency's training programme, is fully accredited through the Graduate Theological Foundation of Indiana as an advanced credit towards a Masters (M.Med.) or Doctorate Degree (D.Med.) in mediation, and with Cloverdale College, it is accredited towards a Bachelors Degree in Mediation (B.Med.)

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The Mediation Agency is also a mediation training facility for SICA®-FICA®, a European Union based charitable foundation based in The Hague and dedicated to advancing the principles of fairness, equality, impartiality, independence and other rules of Natural Justice as well as raising the standards and quality of Dispute Resolution and Governance throughout the world. [See <http://www.sica-fica.org/> ]

### **Recent Teaching History**

- Douglas, Isle of Man (60-hour Mediation Training)
- New York, New York (NYU seminar for professional mediators)
- 40-hour Mediation Training for;
  - City of Phoenix
  - Phoenix Police Department
  - City of Mesa, City of Chandler
  - Mesa Police Department
  - Town of Gilbert
  - City of Avondale
  - Equal Employment Opportunities Commission
  - The South Eastern Valley Neighbourhood Leadership Centre (an amalgam of the Cities of Mesa, Chandler and Gilbert)
  - The Leadership Centre
  - Office of the Attorney General
  - Arizona Affirmative Action Association
  - Maricopa Association of Governments
  - The National Conference for Community and Justice
- Guest lecturer at Arizona State University for Law Graduate Students
- And many other in-house programmes held for companies

### **Professional References Available Upon Request**

To view testimonials from past students, visit the below on-line link;  
<http://www.mediationagency.com/pdf/testimonials.pdf>

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