



Mediation and Conflict Resolution Training

NEW Training Location!

Nina Mason Pulliam

Audubon Center

3131 S. Central Avenue

Course 1

Date: 7/26 - 8/6/2010
Time: 8:30-1:30

Course 2

Date: 8/9 - 8/20/2010
Time: 8:30-1:30

Mediation experts, Dr. Frank Hanna and Nancy Peterson, from The Mediation Agency, www.mediationagency.com, will teach this intensive course over a 2-week period, Monday through Friday, July 26—August 6 AND August 9—20, 8:30 a.m.—1:30 p.m. It includes a 170- page manual, various handouts to accompany the sessions, and a copy of Frank Hanna’s book, *Conflict Resolution and Mediation in the Real World*.

Real world role-plays, acted out by the students, bring the material to life. Completing this course will give you the confidence and desire to mediate and improve the workplace, one situation at a time.

A web link set up for the City of Phoenix students provides an opportunity to ask Frank and Nancy questions in advance of the training. Answers will be posted within 24 hours.

www.mediationagency.com/phoenix.html

Cost of training is \$450 plus \$40 for printed materials. Employee Development Funds are approved for this training.

FOR SEMINAR/WORKSHOP/CONFERENCE
[IN-COUNTY REGISTRATION FORM](#)

<http://inphx:8000/PERSONNL/EMPDEV/incounty.pdf>



Send completed form to Ronnie Costa!

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